



Eden Animal Rescue

We Rescue, Care and Rehome

August 2020

Dear Supporter

The Covid-19 pandemic has proved to be a very difficult time for everyone and the restrictions upon us all have been challenging. However, we are now slowly coming out of the most onerous limitations and beginning to find ways to work with the "new normal".

Over the last few weeks we have been catching up with the re-homing processes that were brought to a very sharp stop by the restrictions. Some of our dogs and cats have been able to go to homes that had been waiting for them throughout lock-down. We used these cases to make sure that our processes on site to handle the current restrictions were workable and robust.

We are now able to say that we have safe working practices in place to protect our staff, volunteers and the public. So from Monday, 10th August we will be open to the public with our new processes for adoption and taking in animals. There are three simple stages to these processes.

First and foremost, we will be restricting access to the site to appointment ONLY except in the most dire of emergencies to take in an animal and even then please ring the Centre before setting off.

Secondly, if you are interested in adopting an animal please visit our website first and look at the animals there and consider the descriptions. If you find a possible adoptee then ring the Centre and talk to a member of staff who will be able to give you more detail, including the level of interest in that animal. You will be sent a re-homing questionnaire, usually by e-mail, which you should complete and return to the Centre.

Thirdly, once we have the form and have assessed it and the supporting information we will contact you to make an appointment for you to come and meet your prospective adoptee, as well as explaining our requirements for personal protection for your visit.

What happens beyond that stage will depend on the animal and you. But at all stages we will work with you to make any adoption a success.

I am also pleased to confirm that our shop in Penrith is open for business once more so even if you don't want an animal visiting our shop is a great way to help us.

Sadly the restrictions and need to ensure we can operate with proper social distancing mean that the last big event of the year, our Open Day in September, will not be going ahead. We look forward to seeing you all in 2021.

Can I take this opportunity to thank all our staff who have worked hard both during the lock-down and on the preparations for reopening and all the generous donors who recognising the challenges we faced in fundraising have come forward with donations in cash and kind. Without those donors it would have been so much harder to keep up our work.

Can I wish you all well and hope you stay safe.

Chris Cheetham
Chair of Trustees

Moorlands Head Farm, Newbiggin, Temple Sowerby, Penrith CA10 1TH
Tel: 01931 716114 / Email: admin@edenanimalrescue.org.uk / www.edenanimalrescue.org.uk